AfroPHC
African Forum for Primary Health Care

Virtual Workshop
"Building Teamwork for PHC in Africa"

4-7pm (CAT) 9-11 Sept 2020

Mostly group discussions
Register at AfroPHC.org > Workshop
Follow #AfroPHC2020
Jerusalema Original (4.14)
A few words of welcome

Bongi Sibandana
How to use Mentimeter
Using Mentimeter

→ Download to phone from App Store (iOS/Android)
→ Put in the code from the top of presentation
→ (or go to Menti.com on browser and do same)
Which profession are you?
Which part of the World are you from?

- South East Asia: 1
- North America: 1
- Europe: 2
- Central Africa: 1
- Eastern Africa: 6
- Western Africa: 8
- Southern Africa: 25
How are you feeling today?

Pretty good
Relaxed
Awesome
Relaxed
Excited
Curious
relaxed
Great
Fine
How are you feeling today?

- Excited
- Amazing!
- Excellent
- Excited
- Hopeful
- Gratitude
- Relaxed
- Good!
- Excited
How are you feeling today?

- Tired
- Gud
- Happy
- All good
- Stressed - have to go to other meetings shortly but would like to stay here!
- Hopeful
- Excited
- great
- Relaxed
How are you feeling today?

- Curious
- Feeling well!
- Rushed
- Relaxed
- Covid lockdown exhausted
- I'm feeling well
- Previllaged
- great!!!! Very relaxed as well.
- Great and ready to take on the world.
How are you feeling today?

- Good
- A bit stressed
- Eager to learn and acquire knowledge and new ideas
- Great
- Good
- I feel energised. This is such a great meeting of PHC African minds
- I feel fine and ready to get on with today's workshop. Excited
- Expectant
- Good
<table>
<thead>
<tr>
<th>Feeling</th>
<th>How are you feeling today?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Awesome!</td>
<td></td>
</tr>
<tr>
<td>Feeling poised for this, although I'm currently on a journey by public transport.</td>
<td></td>
</tr>
<tr>
<td>Tired</td>
<td></td>
</tr>
<tr>
<td>Awesome and energised</td>
<td></td>
</tr>
<tr>
<td>Curious</td>
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<tr>
<td>Great</td>
<td></td>
</tr>
<tr>
<td>Gud</td>
<td></td>
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<tr>
<td>Enlightened</td>
<td></td>
</tr>
</tbody>
</table>
How are you feeling today?

Challenges.
Rural resources
Accessibility
Rural health care
Local care
Teams
Affordable
Agenda 10th Sept

→ Panel discussion with representatives of AfroPHC supporting organisations
→ What does the community expect from ambulatory PHC service delivery in Africa?
→ What is the way forward?
PANEL
DISCUSSION
Group Discussion

→ Random groups of 8-12 for 45min x 1 round
→ Appoint facilitator to chair
→ Appoint rapporteur to take notes & tape (max 10 lines per question)
→ Quick introduction: Name, Professional Background, Place
→ Regroup at 5:45 pm (15 minutes of videos before feedback)
→ Feedback via Mentimeter (note code above)
→ Report on “Question” and “Way Forward”
GROUP DISCUSSION
Join the Group Discussion

If you are still here then you are missing out on some group discussions.
Hover your mouse over your screen until the menu at the bottom shows. You should see the "unmute audio", "show video" at the bottom left. Check for "Participants" and click to see the "Join" button on the list of participants.
Click and then join your group. Enjoy!
Documentaries

→ SA Public Health System (6.17 min)
→ Nigeria's healthcare system (9.49 min)
SA Public Health System (6.17 min)
Nigeria's healthcare system (9.49 min)
GROUP
FEEDBACK
Share five word on your thoughts now.
Words feedback on "What does the community expect from ambulatory PHC service delivery in Africa?"
Group feedback on "What does the community expect from ambulatory PHC service delivery in Africa?"

We are talking about what the community expects, however, we don’t have any community representatives here to speak for themselves. Also, we have been talking about CHWs, but no CHWs are here. So we still don’t hear THEIR voices...

Quality

Knowledge and best practice

Importance of multidisciplinary teams, accessibility for services especially in rural areas, need for participatory action methods to assess and drive community needs.

Friendly, accessible, quality services from qualified staff within a reasonable

Quality and sustainable services

Friendly services: Empowering the clients; health education; promotion; prevention provision of socially acceptable services

affordable
Group feedback on "What does the community expect from ambulatory PHC service delivery in Africa?"

Importance of mentorship and preparing students for teamwork within PHC services, reducing the power hierarchy between Health care providers and the community.

Work force: the cadre and number of skilled clinicians required should be informed by a needs assessment that should be scientifically conducted. Preparation of PHC workers should also be patient-centred. Affordability and availability of medications.

Various health services available: physio, mental health, nutrition, occupational therapy... all on the same place.

Linkage to the community.

Need for rehabilitation services such as Occupational therapy and Physio.

Cost-effective and socially acceptable and available services.

Appropriate referrals in terms of time, place and person.

Health workers also need to review their own expectations from the patients and if these are even fair. Community diagnosis to identify the needs of the community so that care is tailored to specific needs.
Group feedback on "What does the community expect from ambulatory PHC service delivery in Africa?"

- Effective communication
- Change in health-seeking behaviour
- Inter-professional collaboration and collaboration with community members.

- Community voices Absent in this workshop
- Regular feedback and follow ups

- Holistic approach and liaising with the multidisciplinary team when treating a patient. Prevention and promotion of health care. Accessible services within the community, mobilization of resources from private sectors and share resources.

- Partnership with the community. Access to care (financial access, affordability, good attitude from the team, reduced waiting time, comprehensiveness (including drugs availability), continuous relationship, responsiveness, care close to people

- ACCESSIBLE (geographically, financially sufficient multidisciplinary HR, infrastructure) Availability (essential medication, infrastructure, equipment) Affordability for health system and patients). Responsive to health needs of the community.

- IPE training at academic institutions, recognition and training of CHW's.
Group feedback on "What does the community expect from ambulatory PHC service delivery in Africa?"

- Outreach services
- Public-private partnerships
- Services that meet their needs
- Involvement in the planning, implementation and monitoring of their own health
- Motivated health care workers
- Advance IPE
- Transparency of services available to the community is also important
- Affordable
Words feedback on "Way forward?"

africa specific
research
advocacy
community voices
networking
inclusion of ot
collaboration
involvement
education
interprofessional teams
monitoring
insurance
more similar workshops
regular workshops
more workshops like this
interprofessional collab
community integrating
mentorship of students
sustainability
training
community voice
student support
sustainability
monitoring
insurance
more similar workshops
regular workshops
more workshops like this
interprofessional collab
community integrating
mentorship of students
sustainability
training
community voice
student support
Group feedback on "Way forward?"
Any questions/comments?

0 questions
0 upvotes
Rank the programme today on the following:

1st: Interactive
2nd: Value-adding
3rd: Innovative
4th: Entertaining
Youssou N'Dour - 7 Seconds (4.31 min)